

Gathering Space Accessibility Statement

KEXP is strongly committed to the accessibility within our facilities for every member of our community. From our physical spaces to our digital practices, our goal is to operate in ways that allow everyone to feel welcome and to fully participate in our programming.

Guide to Our Space

- **Economic Access** - Visit, listen, and view for free (not applicable to all events)
- **ADA Entrances** - 1st Ave N entrance and Seattle Center's Northwest Courtyard entrance have button-press automated doors
- **Restrooms** - available to all, ADA stalls available in both gendered restrooms
- **Sound** - we play music at a moderate volume all day in the open seating indoor Gathering Space
- **Braille** - on all permanent room signage
- **Scents** - we avoid using heavily scented cleaning products and remain sensitive to chemical use in the Gathering Space and Viewing Gallery
- ASL Interpretation

Limitations

Though we are continuously improving our guest experience and taking public feedback, KEXP is currently not providing the following:

- Non-gendered public restrooms
- ADA ramp up to the indoor Gathering Space stage
- ADA compliant cafe tables
- No carpet, curtains, or booths that dampen sound
- Captioning for the live broadcast in the Gathering Space
- Hearing Loop connection in the Gathering Space and Viewing Gallery
- ASL interpretation available upon request for live music events

Feedback

KEXP's ongoing accessibility efforts are for us to work toward making our public spaces as accessible as possible for all. We welcome comments on how to improve accessibility for guests who encounter any barriers in our space by emailing feedback@kexp.org, calling 206.520.5800, or stopping by the Front Desk nearest the 1st Ave N entrance and communicating with Guest Services.

This statement was last updated January 26, 2024

Digital Accessibility Statement

KEXP is committed to building accessible websites and applications and to improving the accessibility of our digital spaces. We include accessibility as a part of our organization-wide objectives, throughout our internal policies, and integrate accessibility into acquiring new software and platforms.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities.

This website is partially conformant with WCAG 2.1 level A. This means that some parts of the website and content do not fully conform to the accessibility standard. We are actively working towards improving our compliance with WCAG 2.1, and will update this statement as improvements are made and guidelines are met.

Limitations and alternatives

While we are working towards more accessibility of this website, it currently has limitations. Below is a description of known limitations considering WCAG 2.1 level A. **Please contact us if you observe any accessibility issue not listed below, even if it is not a part of WCAG 2.1 level A requirements.**

[Known limitations of the KEXP website:](#)

1. Incomplete use of alt text
2. Incomplete audio and video transcripts, and audio descriptions
3. Color is used in some places to convey information, such as links, without other visual indicators
4. Content is only partially operable with a keyboard
5. For screen readers, a mechanism is not available to bypass content that is repeated across multiple webpages
6. Link purposes can be unclear from link text or programmatically determined link text

Feedback

We welcome your feedback on the accessibility of this website and our mobile apps. Please let us know if you encounter accessibility barriers by contacting us! We try to respond to feedback within 2 business days.

- **Phone:** +1(206) 520-5800
- **E-mail:** usability@kexp.org
- **Mailing Address:** KEXP 472 1st Ave N. Seattle, WA 98109

This statement was last updated on Aug 1, 2023